



## Request specialises in complex and critical home health care.

For many clients being cared for at home is infinitely preferable than long stays in hospital or having to stay at specialist schools or residential homes. Although advances in technology and medicine have made home care possible, patients and their families need the right support to make it practical.

Drawing on our fifteen years of complex and critical care experience we will help you lead as normal a home life as possible. Together with input from you, your family and your other health professionals, we'll develop a home care plan designed for you and your situation.

Our highly trained, dedicated small teams provide continuity and the appropriate levels of care as and when you need it. Our aim is for you to live your life to your fullest potential and to achieve whatever goals you may set for yourself. Whether they are medical milestones or going on holiday, we'll be on hand to help and accompany you.

Your care needs aren't just dictated by your diagnosis: it's also about you as an individual. So the best care is delivered by people who fully understand you as well as your medical, physical and psychological needs, and who treat you with dignity and respect.

Our in-house RGN nurse head up dedicated complex care teams and look after our critical care cases. This combination of nurse led services, coupled with highly trained care workers, means we can deliver the highest standards of care at cost effective rates. We've provided services in this way for the past ten years to private clients as well as those funded by the NHS and social services.

Our complex and critical care services support a wide range of high dependency needs. They include people needing clinical interventions such as ventilation, tracheotomy and PEG care, plus those with long-term conditions such as Parkinson's, motor neurone, MS, spinal cord and brain injuries.

Whatever your need, our care teams will support and advise you, provide quality clinical care, and give reassurance and guidance when you need it.

**With our critical and complex care support you can:**

- Stay in the comfort of your own home
- Remain close to family and friends
- Live a more independent life
- Avoid long stays in hospital
- Fulfil your goals and ambitions
- Help define and shape your own care plan
- Receive appropriate levels of care
- Receive continuity from a familiar team
- Resume vocational and social activities
- Regain vital skills or find new ways to achieve tasks
- Increase your confidence & emotional well being
- Being contactable 24 hours a day, 365 days a year

