



## Elderly Care

**We are committed to helping people live in their own homes as independently, and for as long as possible.**

As we get older we face common problems such as a decline in mobility, fitness and health. However with planning, and the right support, staying in the comfort of our own homes is an achievable reality.

We now have choices. Care no longer has to mean a move to a residential home. Most people prefer to be looked after at home and we can offer exactly that: even for people who are very poorly.

Our services support a wide range of clients, from people needing only a few hours a week to people who need 24 hour care. Whatever your need we will develop a care plan specifically for you. We begin with a free assessment, introduce you to your carefully matched carers, and build continuity of care.

### We are committed to:

- Providing appropriate levels of care to allow you to maintain your independence
- Offering a flexible service to provide support as and when you need it
- Offering quality care at sensible prices
- Allowing you make your own decisions about your care
- Giving you continuity of service with a familiar team of carers
- Creating a safe home environment for you to live in
- Helping with appropriate personal, domestic and clinical needs
- Providing specialised services should you need them, for example dementia and critical care
- Treating you with dignity and respect
- Working with your family, friends and other health care professionals when appropriate
- Helping you fulfil tasks, goals and ambitions
- Helping you regain vital skills
- Being contactable 24 hours a day, 365 days a year